



SPOTLIGHT

on Employees

Employee Name

Team Work

Quality

Morale Building

Integrity

Customer Service

Initiative

Example: _____

Supervisor

Date

Raymond, Erica

From: Beck, Josh
Sent: Monday, October 26, 2015 9:05 PM
To: Raymond, Erica; McPherson, Shelley
Cc: O'Driscoll, Michael
Subject: Employee Spotlight Award
Attachments: Todd Whitney SPOTLIGHT Nomination form 11-14.pdf

Good evening,

On Mr. O'Driscoll and my behalf, we would like to submit Todd Whitney for an Employee Spotlight Award:

We recently received a letter of praise for Todd Whitney's dedication to customer service and initiative in solving a major communications issue in Northern Gila County. The Town of Payson and the Rim Country Broadband Team welcomed Todd as an Emergency Management team member. They praised his experience as the Gila County Emergency Management Communications Specialist and his can do attitude. Within the first two weeks, Todd solved a major problem with Banner Payson Medical Center commutations during outages. Banner is a paperless origination and sends all CT scans to Chicago for review by telemedicine. During the latest 13-hour broadband outage in the Rim Country, three patients from Banner Payson Medical Center incurred the cost of a flight to Phoenix for scans at the cost of \$15,000 each. Todd's fast response and initiative have led to the addition of satellite internet capabilities to send any future CT scans during outages. This is just one of the many ideas and solutions that he has brought to the table within a short two weeks. Todd's passion for customer service resulted in a call received from Mr. Lance Porter, CEO of Banner Payson Medical Center, giving thanks to Mr. Whitney as a true professional and a pleasure to work with.

Given that this is only one of a many major accomplishments that Todd has completed for Gila County and received praise, we both wholeheartedly support his nomination.

Joshua Beck MS MPH, President

Arizona Public Health Association

Manager

Offices: Emergency Management

Public Health Emergency Preparedness

Epidemiology & Communicable Disease

Nutrition and Physical Activity

Gila County Division of Health and Emergency Services

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"The character of a business person is not defined by their bank account, but defined by what they are willing to do for their people."

—Marcus Lemonis