

Key Features & Benefits



Ballot Design

- Clear, easy-to-read ballot design
- Guaranteed compatibility with your tabulator
- Conforms with state and local requirements
- Final review and approval by you

Audio File Creation

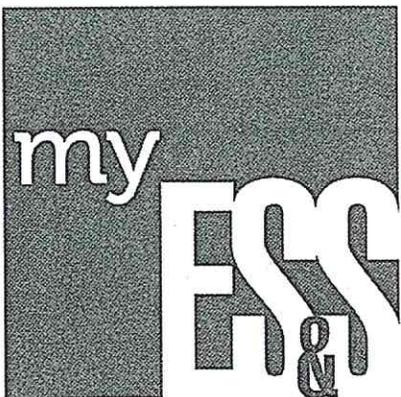
- Maintain autonomy for voters who are visually impaired
- Compatible with ES&S tabulators
- Full comprehension of ADA compliance specifications
- Leverages ES&S' network of quality, trusted production studios

Tabulator Programming

- Comprehensive testing process ensures accurate tabulation
- ES&S sends testing results to jurisdictions for comparison
- Conforms with your state regulations
- Inventory control system to track election media

Your Free Online Resource

Convenience and election management come together in My ES&S™ online customer portal. Customers can access account information, submit forms, monitor status, and retrieve product documents.



Customer Portal

Managing coding services and design has never been easier!

- Complete and submit Election Forms online, eliminating the hassle of paper forms and e-mails
- Helpful reminders about deadlines are sent to keep your county on track for a smooth election
- Simply transfer data from previous elections through copy and paste functionality, saving you time wasted constantly re-entering the same information
- Track order progress of coding media and printed ballots
- Single access point for documents, news, and information regarding ES&S products and services

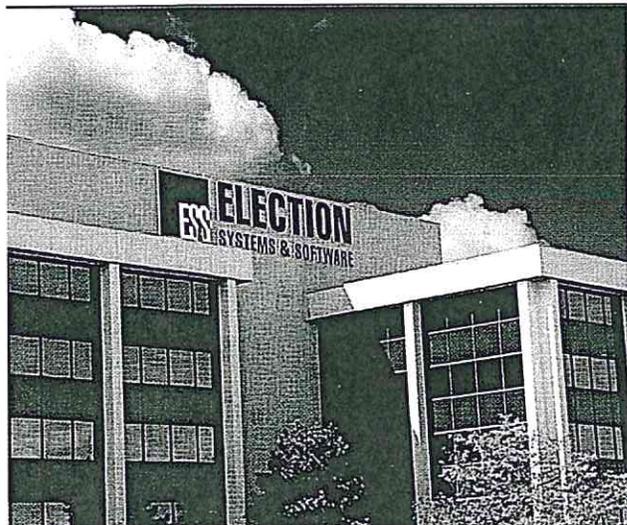
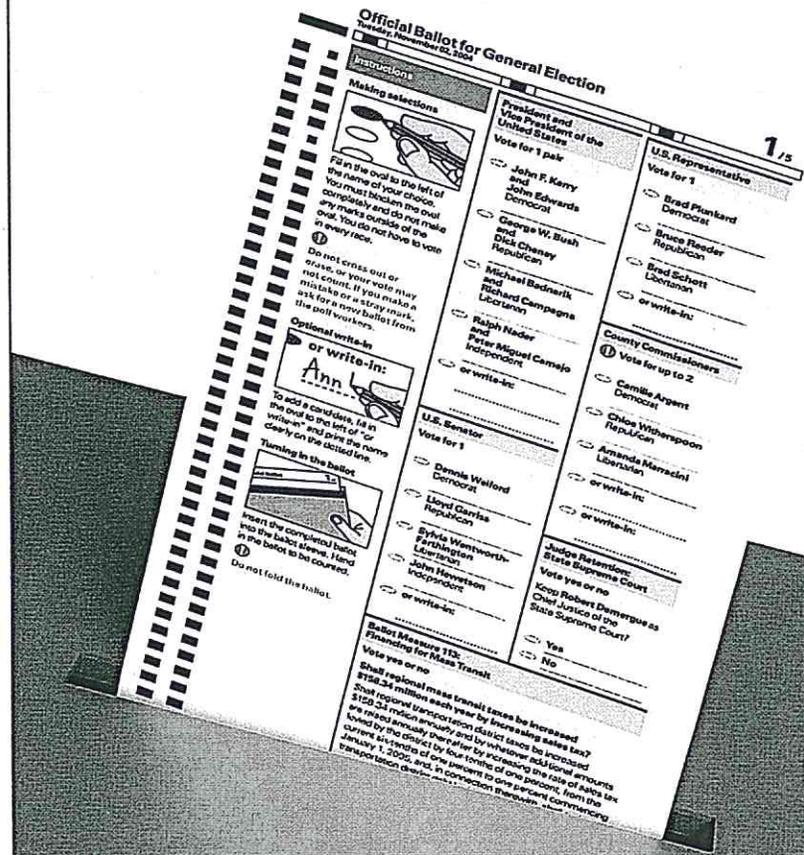
MAINTAINING VOTER CONFIDENCE. ENHANCING THE VOTING EXPERIENCE.

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www.essvote.com | hardware@essvote.com | software@essvote.com

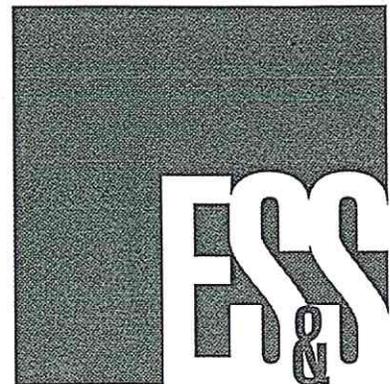
Election Services

Ballot Design & Programming

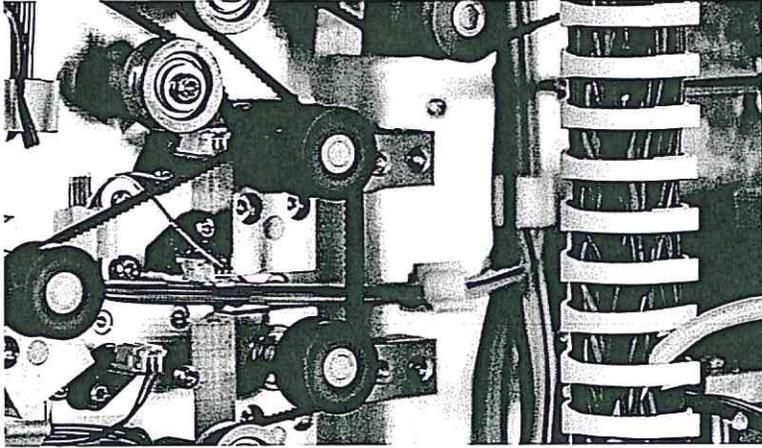
We are the experts you can trust with your ballot design, tabulator coding, and audio file needs. Our experienced staff has completed tens of thousands of ballot designs and tabulator programming jobs and has created over 20,000 audio files. Partnering with ES&S ensures an accurate, on-time and smooth election.



experience.
reliability.
security.
innovation.



Technical Support Services



RELIABLE

We are there when you need us, providing 24-hour technical assistance for any ES&S hardware or software questions on Election Night. Our Technical Support hours on non-election weekdays are from 7 a.m. to 7 p.m. Central Time.

EFFICIENT

We understand your tight election schedule. Our extensive knowledge base and troubleshooting skills means we are able to resolve customer issues quickly and accurately.

QUALITY ASSURANCE

Each call and email is documented in our call tracking system. This helps us track your progress and individual needs. Also, it enables us to create reliable step-by-step reliable technical bulletins for special needs.

SERVICE WITH A SMILE!

We understand that it's not all about technology, but about the organization, people and processes that surrounds that technology.

The groundwork for a trouble free election begins well before the votes are cast and doesn't end when the last ballot is counted. At ES&S, we do more than just sell you the box. We provide a team to back you up all day, every day.

LOCAL

ES&S does not outsource its technical support. This allows our in-house specialized personnel to be available for all internal and external customers.

EXPERIENCED

In addition to offering technical support, we enjoy meeting our customers at various Site Support and Preventative Maintenance (PM) events. We have the hands-on experience required to assist our customers as well as ES&S departments such as Election Services, Training, Quality Assurance, and Development.

MEMBERSHIP BENEFITS

Receive subscription software and firmware updates, unlimited software and hardware support, preventative maintenance and repairs.

DEDICATED, EXPERIENCED, RELIABLE

"I have called several times with questions about various things. The ES&S staff has been very helpful! I have been so pleased with all of the help and support that they have given me! Thank you, Thank you!"

"Every time I call your staff is able to help me right away! I am extremely pleased with the knowledge and efficiency of your technical staff!"



Tech Support

Our top priority is to deliver exceptional service and strive to ensure that you have a smooth and accurate election. Our Technical Support Department consists of two teams.

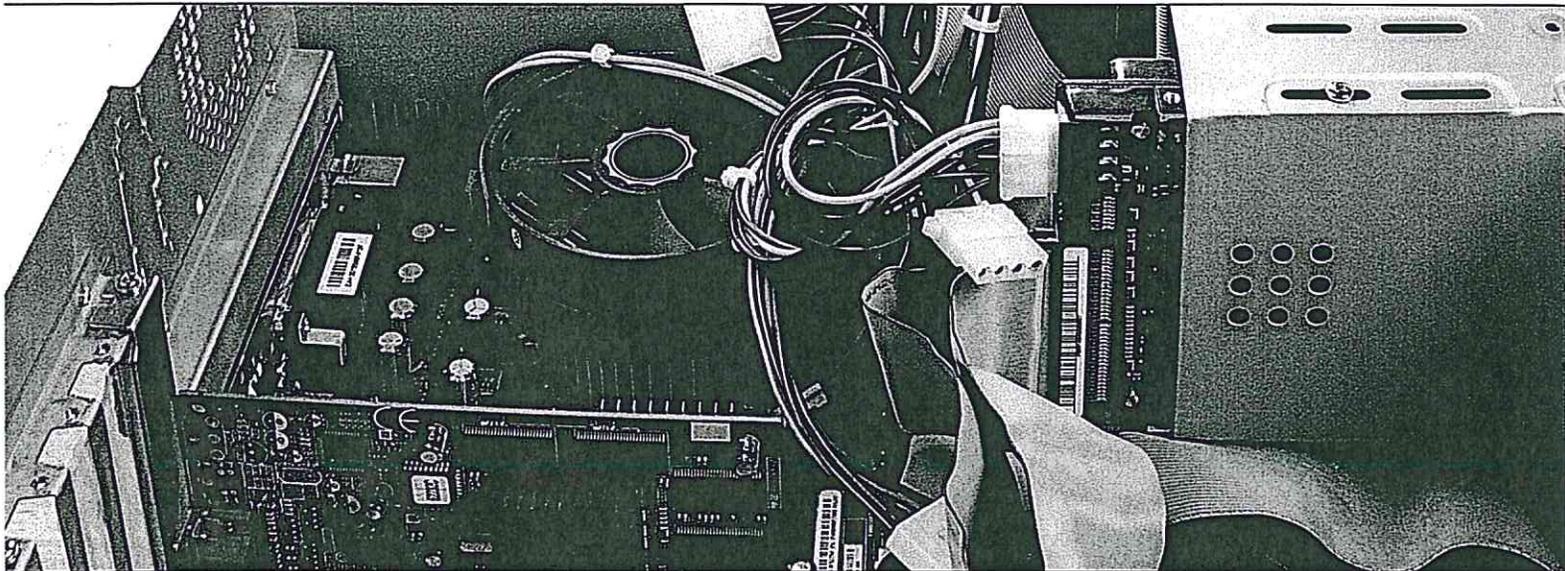
HARDWARE SUPPORT

Experts on the physical tabulators, voting equipment and all peripheral devices, such as printers and card readers.

SOFTWARE SUPPORT

Specialists on ES&S Unity programs used on the computer to facilitate your ballots, reporting and poll books.

ES&S is the world's largest and most experienced provider of total election management solutions. Our goal is to deliver exceptional service and ensure that our work helps you run a smooth, reliable and accurate election.





IT ALL STARTS WITH THE RIGHT PAPER

- Quality of a ballot determines whether it scans and tabulates properly
- Our ballot's distinct characteristics are certified with your specific system
- Only one facility in the US produces CountRight™ Paper, trademarked by ES&S
- Specific formulas designed around weight, opacity, smoothness, thickness, and brightness

FOLLOWED BY INDUSTRY'S MOST EXPERIENCED CUSTOMER SERVICE TEAM

- State-specific teams know your specific requirements, deadlines, and statutes
- Easy and convenient online ordering systems
- Dedicated teams provide continuous service throughout the process, helping you package, ship and track your orders

VERIFIED BY BALLOT CHECK™ QUALITY ASSURANCE PROGRAM

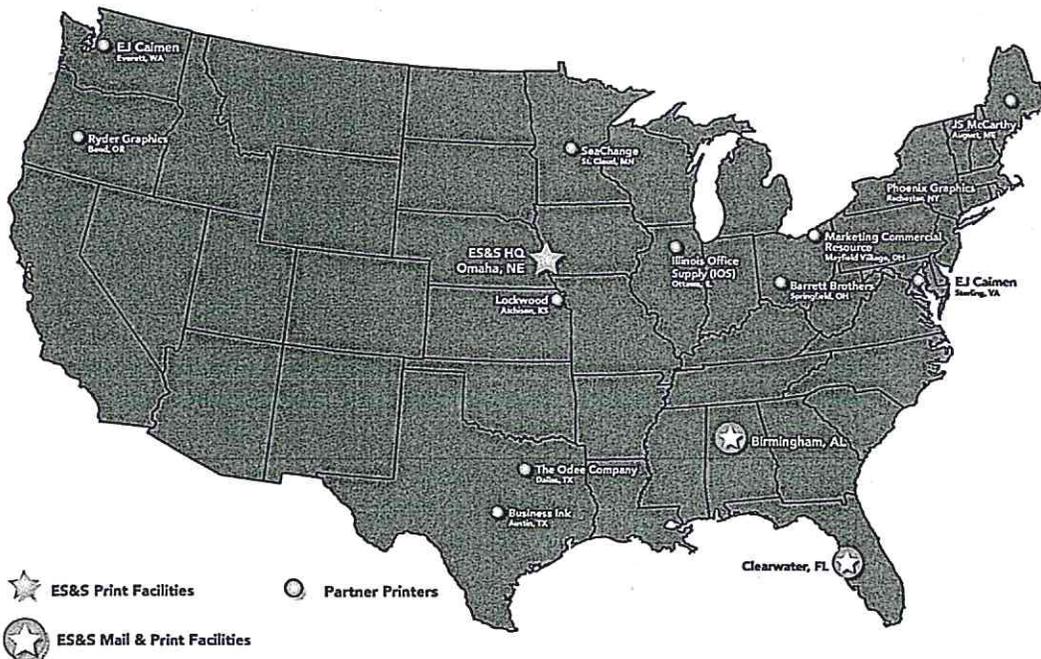
Each ES&S print facility employs the BallotCheck™ Quality Assurance Program providing the highest level of ballot print accuracy. It gives our clients peace of mind and satisfaction knowing that all ballots delivered have been thoroughly tested, inspected, and properly prepared for Election Day.

In addition to standard proofing and verification of ballot content, with BallotCheck™ all ballot print jobs provided by ES&S will be inspected and a Quality Assurance audit log will be maintained for a variety of critical characteristics, specific to each order.

No one in the industry has the knowledge, the tools, or the experience to produce the high quality ballots ES&S provides.



ES&S PRINTER NETWORK





Print Services

TOTAL BALLOT PRINTING SOLUTION

Forty years of election experience have shaped Election Systems & Software into the industry leader in ballot production.

Your ballots are produced efficiently, precisely, and specifically to your jurisdiction's needs. CountRight™ ballot stock optimizes voting machine performance, ensuring success on your Election Day. Large or small, we have resources to match any need.

From the start of ballot production to the end with accurate tabulation, ES&S is your friend in elections. We stand behind our work and guarantee our service and support. Quality assurance measures are built into every step of our process to ensure the outcome is right, every time in every election.

