

* ATTACHMENT 'A' BY MENTION MADE A BINDING PART OF THIS AGREEMENT AS SET FORTH HEREIN



BT Conferencing Video, Inc.
11400 Westmoor Circle
Suite 225
Westminster, CO 80021

Sales Rep: Mark Manning
Phone: (720) 888-8761
Fax: (415) 862-5951
Email: mark.manning2@bt-renewals.com

Quote
3 Year Renewal

Quote #: 135090.01
Date: 05/03/2013

Bill To
Gila Superior Court
1400 E. Ash St.
Globe, AZ
85501
United States
Eloise Price
928 402 8680
eprice@courts.az.gov

Ship to
Gila Superior Courts
1400 E. Ash St.
Globe, AZ
85501
United States
Eloise Price
928 402 8680
eprice@courts.az.gov

Our Remit To Address is:
BT Conferencing Video Inc
Dept CH 18399
Palatine, IL 60055-9399
303-448-7853

Wire/Electronic Remittance
Instructions:
Bank Name: Citizens Bank
Account Number: 4009650981
Name on Account: BT Conferencing
Video Inc
Routing/ABA Number: 021313103
Swift Code: CTZIUS33

Qty	Mfg Part #	Description	Unit Price	Est Price
1	SVC-RM-3Y-PYSX3	BT Conferencing Support One Care Remote for Polycom VSX 3000, 3 Year 8207200835BEB1 Coverage Period: 06/15/2013 - 06/14/2016	\$1,660.00	\$1,660.00
1	SVC-RM-3Y-PYSX7-MC-S3	BT Conferencing One Care Remote for Polycom VSX 7000 Series Media Cart Bundle, 1-32in LCD, 3 Yr 8207200835BEB1 Coverage Period: 06/15/2013 - 06/14/2016	\$2,770.00	\$2,770.00
			Subtotal	\$4,430.00
			Total	\$4,430.00

Notes: Submit a copy of payment directly to Mark Manning:
mark.manning2@bt-renewals.com or fax: (415) 862-5951 Attn: Mark Manning

REMOTE ONECARE

- 24x7x365 Help Desk Support
- Help Desk staffed by over 50 manufacturer-certified technicians
- Redundant Help Desks in Denver, Philadelphia and London
- Next business day failed parts replacement
- After Hours Emergency Help Desk Support
- Software updates and upgrades

- Access to our 24x7 video testing facilities
- Access to automated trouble ticket system and reporting

To renew support, please choose one of the following options:

- Issue a Purchase Order. Purchase order should be made out to BT Conferencing Video Inc., and should include ship to and bill to address(es), as well as tax-exempt ID (if applicable).
- Complete the online Credit Card renewal process.
- Sign the quote and send a quick email stating "It is currently Olla Superior Court's policy to not issue a Purchase Order. We therefore agree to be invoiced according to BT Conferencing Quote #136090".

QUOTE TERMS AND CONDITIONS:

Any sales of equipment, BT services, or manufacturer's maintenance or installation services under this Quote shall be governed by the Master Service Agreement between Customer and BTCV then in effect. If a Master Service Agreement is not currently in effect, then BT's standard terms to be found at <http://www.btconferencing.com/about-us/terms-and-conditions/> and the manufacturer's maintenance or installation service description found on the manufacturer's website and/or provided shall apply.

If applicant chooses to change Service Providers for any reason, prior to the completion of this contract with BT Conferencing Video Inc., applicant will be subject to a 25% fee of the total contract amount.

Pricing:

Shipping, Taxes, handling charges, VAT or Customs charges are not included in the quoted price unless explicitly identified on the quote.

The cost of freight and in-transit insurance incurred by BT Conferencing Video Inc. will appear as an additional charge on Customer's invoice

All equipment sales are FOB origin, shipping prepaid and added

Quotes are valid for 30 days.

Pricing shown is for units sold and shipped in the United States unless otherwise stated.

Invoice terms are net 30 days.

Additional network connectivity may be required for activation of Remote Equipment Monitoring as a stand alone service or bundled with One Care Plus. Network fees are not included unless otherwise stated.

Installations:

Equipment and services may be invoiced separately depending on installation schedules.

It is your responsibility to prepare sites for installation prior to a scheduled installation date. Site preparation includes all facility requirements including network. In the event the site is unprepared at the time of scheduled installation and a return visit is required, you will be billed a 2nd trip charge of \$1500.

Installations cancelled with less than 72 hours notice are subject to a \$1500 installation fee.

All installations must be completed within 4 months from the order date or an invoice will be sent, excluding installation.

BT Conferencing Video Inc. standard lead time for installation services is 30 days from the date of order release.

Installation services include system orientation for up to 1 hour performed by a Field Engineer.

Returns:

Custom products are non-returnable and may require a non-refundable deposit.

Returns are subject to a minimum re-stocking fee of 25% of the list price of the items being returned. No defective item may be returned without prior RMA approval from BT Conferencing Video Inc. Any return must be received by BT Conferencing Video Inc., or the manufacturer where applicable, within 15 calendar days of delivery or you will be invoiced for the defective item at the current published MSRP price.

Warranty & Maintenance Agreements:

Standard Manufacturer warranties apply on all equipment.

All equipment warranties shall commence upon delivery of the equipment to the customer site.

BT Conferencing Video Inc. maintenance coverage begins on the date of the service invoice. Maintenance coverage is billed in advance annually.

Any special warranty terms other than BT Conferencing Video Inc. standard offerings are warranted only by the manufacturer and its terms and conditions. You are responsible for special warranty work unless specifically covered under a BT Conferencing Video Inc. Maintenance contract.

BT Conferencing Video Inc. does not cover 'burn-in' on plasmas or similar flat panel monitors

Service Level Agreements are available on custom One Care programs only and are not included in the standard offer
No replacement item may be returned without prior RMA approval from BT Conferencing Video Inc. Any such return must be received by BT Conferencing Video Inc., or the manufacturer where applicable, within 16 calendar days of delivery or you will be invoiced for the defective part replacement at the current published MSRP price.

This Quote is not binding on BT Conferencing Video Inc. until accepted by BT Conferencing Video Inc. by signature of its representative below.

This Quote is confidential between the customer and BT Conferencing Video Inc. and may not be shown or distributed without prior written approval from BT Conferencing Video Inc.

ATTACHMENT "A"

Anti-Terrorism Warranty: Pursuant to A.R.S. ~~§35-393.06(B)~~ and **35-391.06(A)** the Contractor certifies that it does not have scrutinized business operations in Iran or Sudan and that they are in compliance with the Export Administration Act and not on the Excluded Parties List.

Legal Arizona Workers Act Compliance: Firm hereby warrants that it will at all times during the term of this Contract comply with all federal immigration laws applicable to Firm's employment of its employees, and with the requirements of A.R.S. § 23-214 (A) (together the "State and Federal Immigration Laws"). Firm shall further ensure that each subcontractor who performs any work for Firm under this contract likewise complies with the State and Federal Immigration Laws.

County shall have the right at any time to inspect the books and records of Firm and any subcontractor in order to verify such party's compliance with the State and Federal Immigration Laws.

Any breach of Firm's or any subcontractor's warranty of compliance with the State and Federal Immigration Laws, or of any other provision of this section, shall be deemed to be a material breach of this Contract subjecting Firm to penalties up to and including suspension or termination of this Contract. If the breach is by a subcontractor, and the subcontract is suspended or terminated as a result, Firm shall be required to take such steps as may be necessary to either self-perform the services that would have been provided under the subcontract or retain a replacement subcontractor as soon as possible so as not to delay project completion.

Firm shall advise each subcontractor of County's rights, and the subcontractor's obligations, under this Article by including a provision in each subcontract substantially in the following form: "Subcontractor hereby warrants that it will at all times during the term of this contract comply with all federal immigration laws applicable to Subcontractor's employees, and with the requirements of A.R.S. § 23-214 (A). Subcontractor further agrees that County may inspect the Subcontractor's books and records to insure that Subcontractor is in compliance with these requirements. Any breach of this paragraph by Subcontractor will be deemed to be a material breach of this contract subjecting Subcontractor to penalties up to and including suspension or termination of this contract."

Cancellation: This agreement is subject to cancellation pursuant to A.R.S. §38.511.

BT Conferencing Video, Inc.



Individual Authorized to Sign

Pamela D. Brake

Print Name

Head of Legal

Title

26 July 2013

Date